



For Immediate Release

8/14/2023

Re: Connect Transit Returns to Full Service

Connect Transit is excited to announce the return of peak services and late-night hours. These changes will go into effect on Sunday, August 20, 2023.

Connect Transit reduced service frequency and late-night service on weekends, in early October 2022 due to driver shortages. After increasing starting wages, improving employment advertising, increasing the sign-on bonus, and maintaining a safe and positive work environment, they were able to significantly increase their workforce. The increase in the workforce has made it possible for this exciting return to full service.

"We are proud of the work of Connect Transit staff to increase our hiring and training while maintaining high standards. They were able to attract and retain hard working and customer service oriented employees who make a difference in our passengers' lives every day, and we are happy to provide the level of service the community expects" stated Ryan Whitehouse, Chairman of the Connect Transit Board of Trustees.

What changes will happen to Connect Transit routes?

- The BLUE, PURPLE, AQUA, ORANGE, & SILVER routes will return to 30-minute service during peak hours, approximately 5:30 a.m. – 10:00 a.m. & 2:30 p.m. - 6:30 p.m.
- The YELLOW route will return to 15-minute service during peak hours, approximately 8 a.m. -11 a.m. and 3 p.m. - 5 p.m.
- Late night service will be reinstated on the GREEN, REDBIRD EXPRESS, and YELLOW routes.
- Connect FLEX hours will not be affected.

For up-to-date rider guides, please visit <https://www.connect-transit.com/routes/route-map-pdfs>.

Our mission is to provide safe, reliable transportation and access to opportunity to strengthen and enrich individual lives, our community, the economy, and the environment.

For up-to-date information on bus services, please call us at 309-828-9833, or visit Connect Transit online at www.connect-transit.com. Stay informed by following us on Facebook, Twitter (@connecttransit), Instagram (@ConnectTransit), and TikTok (@connecttransit).

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